

Operational hints

Hint/Symptom	Solution
Leave the printer on.	<p>When you turn off the printer, wait 15 seconds and then turn it on again, it performs a cleaning routine which consumes ink. To ensure optimum printing performance and best economy, leave the printer turned on overnight and during weekends.</p> <p>When the printer sits idle, it automatically switches to a standby level that keep it ready to use, but reduces energy consumption. Pressing a front panel button, opening a cover or sending a print job “wakes” the printer.</p>
Do not print on both sides of the media.	<p>Do not print on both sides of the paper or transparency media. Printing on both sides causes ink to be offset onto the printer’s internal paper path and will require cleaning.</p>
Paper jams occur when you are using the paper tray.	<ul style="list-style-type: none">■ Do not fill the paper tray above the fill indicator line.■ Is the paper too thick or thin for the printer? Refer to “Paper and transparency media” for more information. Also refer to “Media jams.”■ Check that the maintenance tray is fully latched.■ You may need to clean the paper-pick rollers. Refer to the cleaning procedure “Cleaning for media tray jams: media pick rollers.”
The paper jams while you are using manual feed.	<ul style="list-style-type: none">■ Wait until the front panel prompts you before inserting media into the manual feed slot. Feed the paper or transparency into the manual feed slot and let the printer take the media out of your hands.■ Select Manual Feed in the printer driver.■ Select the appropriate size media in the printer driver.■ Make sure to align the paper against the left edge of the manual feed slot.■ Is the paper too thick for manual feed? Refer to “Paper and transparency media” for more information.■ Is the paper the appropriate size for the manual feed slot?
Ink Low message appears when ink bins are full.	<p>Apply pressure to each row of ink sticks in the loading bin to make sure they are not jammed.</p>

Operational hints (cont'd.)

Hint/Symptom	Solution
Delayed printout.	The printer may be in a standby mode.
Printer outputs 2 prints after a jam is cleared.	Printer is clearing print drum and reprinting image. Refer to "Media jams."
Turn off the startup page.	Refer to the <i>Phaser 340 Drivers and Utilities Printing Reference</i> manual.
Maintenance tray is locked inside printer.	The printer locks the maintenance tray until it has cooled down. Wait for a few minutes and try removing it again.